

# End-User Experience

## Welcome Emails

Send a welcome email to new users so they know what to expect from their security awareness training.

## Co-Management

Manage training campaigns and users alongside your MSP (but only if you want to.)

## White Label

Make Phin yours by customizing the platform with yours or your MSP's logo.

## Automated Reporting

Send weekly or monthly reports to key stakeholders to measure success and track behavior changes.

## What is the training experience like?

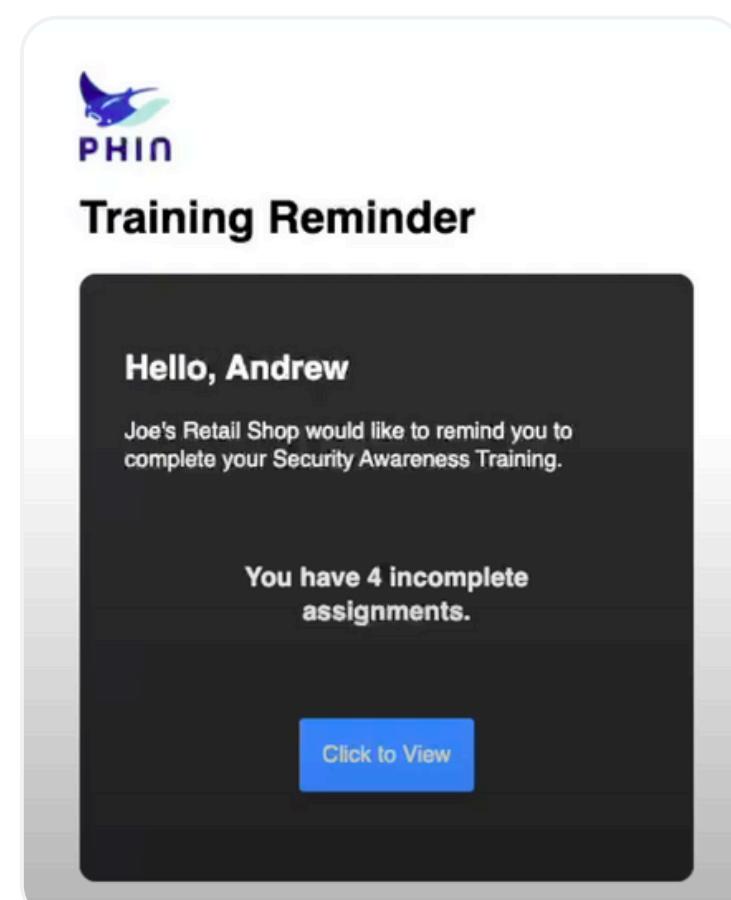
Users receive a message in their inbox when they're assigned training. It takes them directly to their training — no login required! They'll receive an automated reminder every 7 days until they complete their training.

✓ **6**  
content providers

✓ **90%**  
of content takes 5 minutes or less to complete

✓ **15+**  
training topics including HIPAA, PCI DSS, & GDPR

✓ **15 years**  
worth of monthly content



## What is the phishing simulation experience like?

Phishing simulations are delivered randomly over a 3-7 day period. Users receive different phish at different times to keep it realistic.

Interacting with a phishing simulation can go one of two ways:

### Report it

Receive an instant celebratory GIF so you know you did a good job!



### Click it

Receive an instant 1-minute walkthrough of the email you clicked to learn how you could've spotted that it was a phish. This will better prepare you to spot the next phish in your inbox.

Hi! I'm the ethical hacker who sent you this simulated phishing email, and I'd like to walk you through identifying them before they can do any harm. First up, always take note of the sending domain, aka the from address. If it doesn't match the known domain for the person or company you believe the email came from, that's the first sign that it might be phishing.

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## Want to see it in action?

Check it out 