PHIN

Features

*"The **resolution with [Phin] has been amazing**. If we've had a ticket go beyond 24 hours, I'd be surprised."*
– Kathy Bennett, CCB Technology

Phan Favorites

Partner Experience

✔ **MSP Driven**
You'll have confidence in the roadmap built from direct feedback from highly engaged MSP advisors.

✔ **Billing**
Add users/tenants on your own (no sales or support needed) and don't get sucked into long-term contracts. Get billed *only* for monthly active users.

✔ **Internal Not For Resale (NFR) License**
Free for you and your employees.

✔ **Resources**
Always get quick support from a real person and receive unlimited access to documents & videos for a smooth admin and user experience.

6 content providers	90% of content takes 5 minutes or less to complete	15+ training topics	15 years worth of monthly content

End-User Experience

✔ **Welcome Emails**
Set expectations by informing users what to expect and why.

✔ **Training Content**
Train every type of user (even the picky ones) with content they won't just play in the background, including required training such as HIPAA, PCI DSS, and GDPR.

✔ **Report Phishing Button**
If a user accurately reports a phishing simulation, they'll receive a celebratory GIF. If they report a real email, it'll get sent directly to your security team.

✔ **Phishing Learning Moments**
If a user clicks a phishing simulation, instead of irrelevant training as punishment, provide instant feedback on the exact email they clicked.

✔ **Automated Reporting**
Share reports with an executive summary, users to watch, and 12 months of historical user data. CSV and PDF versions available. Great for auditing or cyber insurance!

Set-up & Management

- **Multi-Tenant**
  Each client has their own customized tenant when it comes to campaigns, reporting, and billing.

- **10-Minute New Tenant Onboarding**
  Don't wait to train your clients. Immediately add them when you're ready, no pre-purchasing or submissions needed.

- **Co-Manage**
  Give clients access to run or co-manage their tenants.

- **Azure & Google User Sync**
  Automatically add, remove, and update users on the platform every 6 hours.

- **One-Click Allowlisting**
  "The allowlisting is beautiful. You guys are by far my favorite vendor." – Certified CIO

- **White Labeled**
  Make the user experience seamless with your or your client's branding.

- **Automated Training & Phishing Campaigns**
  Set up training and phishing campaigns that will run on their own until you tell them to stop.

- **Automated Training Reminders**
  You no longer have to chase users. They'll receive a reminder every 7 days until completion.

- **Automated Reporting**
  Automatically send weekly or monthly customizable reporting to key stakeholders as a CSV or PDF. Includes an executive summary, users to watch, and 12 months of historical user data.

- **Shared Campaigns**
  Create and edit campaigns for multiple tenants at once instead of manually duplicating efforts.

- **Reported Phishing Simulations**
  Don't worry. You won't need to triage these.

"Easiest deployment of any platform I've worked with."
– Bill Hunter, Fortify Technology

"This platform is so freaking easy and simple. I'm hooked."
– ICS Cyber Management

"Clearly [Phin's] focusing on making the lives of MSPs easier."
– Raffi Jamgotchian, Triada Networks

Integrations

- **Phin Open APIs**
- **Allowlisting**
- **ConnectWise ServiceDesk and Billing**
- **Microsoft**
  - Azure Sync
  - Mail Delivery
  - Defender
- **Google Sync**
- **Financial Mail Flow Rule**
- **vCIO Toolbox**
- **Lifecycle Insights**
- **Gradient**

Feature Add-ons

Phinbox IQ

- ✓ **ConnectWise Integration**
  Never leave your help desk to triage reported emails.

- ✓ **One Dashboard**
  Instantly see headers, check links, and review an AI analysis of severity.

- ✓ **Bulk Actions**
  Remove malicious domains and emails from all Microsoft tenants at once.

Dark Web Monitoring

- ✓ **Bulk Scanning**
  Scan an entire organization with one click anytime you need to see which employees' information has been exposed in a data breach.

- ✓ **Information Breakdown**
  See exactly what types of information were exposed.

94% reduction
in time spent on SAT
(CCB Technology)

View Case Study

1,100 new users
onboarded in 24 hours
(Fortify Technology)

View Case Study

80% reduction
in time spent on email triaging
(Certified CIO)

View Case Study

25 hours
of labor saved per week on email triaging
(Velocity Networks)

Start your free trial now!