

PHIN Features

You, your clients, *and* your end-users can benefit from these features whether they're looking for more **efficiency, security, value**, or all of the above.

Partner Experience

- ✓ **MSP Driven**
You'll have confidence in the roadmap built from direct feedback from highly engaged MSP advisors.
- ★ **Billing**
Add users/tenants on your own (no sales or support needed) and don't get sucked into long-term contracts.
- ✓ **Internal Not For Resale (NFR) License**
Free for you and your employees.
- ✓ **Resources**
Always get quick support from a real person and receive unlimited access to documents & videos for a smooth admin and user experience.

*"The **resolution with [Phin]** has been amazing. If we've had a ticket go beyond 24 hours, I'd be surprised."*
– Kathy Bennett, CCB Technology

End-User Experience

- ✓ **Welcome Emails**
Set expectations by informing users what to expect and why.
- ✓ **Training Content**
Train every type of user (even the picky ones) with content they won't just play in the background, including required training such as HIPAA, PCI DSS, and GDPR.
- ✓ **Report Phishing Button**
If a user accurately reports a phishing simulation, they'll receive a celebratory GIF. If they report a real email, it'll get sent directly to your security team.
- ★ **Phishing Learning Moments**
If a user clicks a phishing simulation, instead of irrelevant training as punishment, provide instant feedback on the exact email they clicked.
- ✓ **Automated Reporting**
Share reports with an executive summary, users to watch, and 12 months of historical user data. CSV and PDF versions available. Great for auditing or cyber insurance!

6
content providers

90%
of content takes
5 minutes or less
to complete

15+
training topics

10 years
worth of monthly
content

**"Easiest deployment of any platform
I've worked with."**

– Bill Hunter, Fortify Technology

**"This platform is so freaking easy and
simple. I'm hooked."**

– ICS Cyber Management

**"Clearly [Phin's] focusing on making
the lives of MSPs easier."**

– Raffi Jamgotchian, Triada Networks

Integrations

- Phin Open APIs
- ★ Allowlisting
- ★ ConnectWise ServiceDesk and Billing
- ★ Microsoft
 - Azure Sync
 - Mail Delivery
 - Defender
- ★ Google Sync
- Financial Mail Flow Rule
- vCIO Toolbox
- Lifecycle Insights
- Gradient

Set-up & Management

- ✓ **Multi-Tenanted**
Each client has their own customized tenant when it comes to campaigns, reporting, and billing.
- ★ **10-Minute New Tenant Onboarding**
Don't wait to train your clients. Immediately add them when you're ready, no pre-purchasing or submissions needed.
- ✓ **Co-Manage**
Give clients access to run or co-manage their tenants.
- ✓ **Azure & Google User Sync**
Automatically add, remove, and update users on the platform every 6 hours.
- ★ **One-Click Allowlisting**
"The allowlisting is beautiful. You guys are by far my favorite vendor." – Certified CIO
- ✓ **White Labeled**
Make the user experience seamless with your or your client's branding.
- ✓ **Automated Training & Phishing Campaigns**
Set up training and phishing campaigns that will run on their own until you tell them to stop.
- ✓ **Automated Training Reminders**
You no longer have to chase users. They'll receive a reminder every 7 days until completion.
- ✓ **Automated Reporting**
Automatically send weekly or monthly customizable reporting to key stakeholders as a CSV or PDF. Includes an executive summary, users to watch, and 12 months of historical user data.
- ✓ **Reported Phishing Simulations**
Don't worry. You won't need to triage these.
- ★ **Phin Pod: Help Desk Email Triage**
Access crucial triaging info without leaving your help desk. Easily identify email severity and block malicious emails across all tenants in just a few clicks.

94% reduction
in time spent on SAT
(CCB Technology)

[View Case Study](#)

1,100 new users
onboarded in 24 hours
(Fortify Technology)

[View Case Study](#)

80% reduction
in time spent on email
triating
(Certified CIO)

[View Case Study](#)

25 hours
of labor saved per week
on email triaging
(Velocity Networks)